# GOOD SHEPHERD COMMUNITY SUPPORT AGENCY

#### JOB DESCRIPTION

TITLE: CAREGIVER/HOMEMAKER

**REPORTS TO:** Community Support Agency Director

#### **DELEGATION OF AUTHORITY:**

As a Caregiver/Homemaker, you are delegated the authority, responsibility, and accountability for carrying out your assigned duties.

### **POSITION SUMMARY:**

The caregiver/homemaker provides services to agency clients involving personal cares, transfer assist, cleaning & other housekeeping functions, errands, companionship and performs other duties as directed by the agency director.

## **QUALIFICATIONS:**

Employees will have the necessary training to perform their job.

### **ESSENTIAL JOB FUNCTIONS:**

- 1. To know and follow the clients' service plans which may include but is not limited to:
  - A) Perform or assist clients with supportive, comfort measures.
  - B) Prepare meals, snacks and provide fluids.
  - C) Perform household services essential to remaining at home.
  - D) Create and maintain an atmosphere of warmth, personal interest and positive emphasis, as well as a calm environment.
  - E) Provide companionship to clients.
  - F) Shop & perform errands as requested
  - G) Provide transportation to MD appointments as requested
- 2. To ensure that all clients are treated fairly with kindness, dignity, and respect.
- 3. To respect clients' personal property rights, maintaining clients' rights to privacy and confidentiality.
- 4. To follow established safety precautions in the performance of all duties and report all accidents and injuries to yourself or clients to the agency director.
- 5. To observe practices and perform all assigned tasks in accordance with established agency policies and procedures, and as instructed by the agency director.
- 6. To assure that established infection control, universal precaution practices and standard precaution practices are maintained & followed when performing caregiver/homemaker duties.
- 7. Assure that client's homes are maintained in a clean, safe, comfortable and attractive manner.

- 8. Report all hazardous conditions and equipment to the agency.
- 9. To thoroughly complete appropriate records, time sheets, service plans and other documentation, and be submitted in a timely manner.
- 10. To attend and participate in scheduled orientation and in-service training and educational classes.
- 11. To notify the agency if you will be late or absent from work at least two (2) hours before assigned visit.
- 12. Maintains Good Shepherd Services Core Values
- 13. Participates in the organizations Master Idea Plan

### **SPECIFIC REQUIREMENTS:**

- Must hold a valid drivers license.
- Must be a minimum of twenty five (25) years of age.
- Must possess the ability and willingness to work harmoniously with staff and clients family members.
- Must have patience, tact, a cheerful disposition and enthusiasm, as well as the willingness to interact and deal tactfully with other staff, difficult clients, difficult family members, visitors & the general public.
- Must use only the equipment you have been trained to use in a safe manner.
- Must be able to relate information concerning a client's medical condition.
- Maintain the CONFIDENTIALITY of client information
- Follow established fire and safety policies and procedures
- Must adhere to agency dress code.

### PHYSICAL AND SENSORY REQUIREMENTS:

(With or Without Aid of Mechanical Devices)

- Must be willing to perform tasks that may involve exposure to client's blood/body fluids.
- Must possess the mobility to spend a minimum of 70% of the working day standing and/or moving about the work place. Sits, stands, bends, lifts, and moves intermittently during working hours.
- Must be able to speak and write the English language in an understandable manner.
- Must possess sight/hearing senses or use prosthetics that will enable these senses to function adequately so that the requirements of the position can be fully met.
- Must be able to cope with the mental and emotional stress of the position.
- Must function independently, have flexibility, personal integrity, and the ability to work effectively with clients, personnel, and support agencies.
- Is subject to frequent interruptions.
- Must be able to lift clients, medical equipment, and supplies up to 50 pounds.
- Willingness to work beyond regular hours when necessary.
- Must be able to assist with evacuation of clients.

### WORKING CONDITIONS/LOCATION:

- 1. Works primarily in all areas of client's residence.
- 2. Is subject to frequent interruptions.
- 3. Is involved with clients, family members, personnel, visitors, etc., under all conditions/circumstances.
- 4. Is subject to hostile and emotionally upset clients, family members, personnel, visitors, etc.
- 5. Works beyond normal working hours, on weekends and holidays, and in other positions when necessary.
- 6. Attends and participates in continuing educational programs.
- 7. Is subject to falls, burns from equipment, odors, etc., throughout the work day.
- 8. May be exposed to infectious waste, disease, conditions, etc., including exposure to the Aids and Hepatitis B virus.
- 9. Work environment is determined by client's home temperature and humidity.
- 10. Works in area homes throughout Brown, Shawano, Outagamie, and Waupaca counties.
- 11. Reports to agency office on a regular basis (at least weekly).

accept the position of Community Support Caregiver/Homemaker and agree to abide by the
requirements set forth and will perform all duties and responsibilities to the best of my ability.
understand that I may be exposed to blood borne disease such as AIDS and Hepatitis B viruses,
as my job is considered an at risk position within this facility. I understand that the facility will
make available to me, free of charge, the Hepatitis B vaccination.

I further understand that my employment is at-will and thereby understand that my employment can be terminated at will by the facility or myself and that such termination can be made with or without notice.	
Signature - Employee	Date
Signature – Agency Director/HR Designee	Date